

Appendix B – Proposed Questionnaire

4. Do you feel the charge for this service is value for money?

- Yes
 No

Collection schedule

We recognise that climate change is influencing gardening trends and therefore the current schedule offered may not suit your needs. The current schedule is 18 collections from mid March – late November. Please understand if more collections are provided the charge for the service would increase accordingly.

5. Which one of the following collection schedules would you prefer?

- Fortnightly collections March to November (as per current collection regime, 18 Collections in total)
 Fortnightly collections early March to Early November (18 collections in total)
 Fortnightly collections April to Early December (18 collections in total)
 Fortnightly collections March to December (20 collections in total, one additional collection in March and December)
 Fortnightly collections March to November followed by monthly collections in December, January and February (21 collections in total)
 Fortnightly collections March to December followed by monthly collections in January and February (22 collections in total)
 Pay as you go (option to pay as and when you require the service within the Council's set collection regime, this option would include an administrative fee on top of the service charge)

Payment Methods

6. How would you prefer to pay for the service?

- Annual card payment (as per current process where you resubscribe each year)
 Annual direct debit (automatic renewal each year)
 Yearly payment split over 3 months (March, April and May)
 Pay as you go (Please note: this option would include an administration fee on top of the service charge)

Satisfaction with current garden waste service

7. How satisfied are you with the current garden waste collection service that you receive?

- Very satisfied
 Fairly satisfied
 Neither
 Fairly dissatisfied
 Very dissatisfied

8. Do you have any other comments on this garden waste consultation

Equalities questions

By answering the equalities questions you will help us to understand how different groups of people from different areas feel about the garden waste collection service. All responses are anonymised and you do not have to answer these to take part in this consultation.

9. Are you willing to answer these questions?

- Yes - Please go to question 10
- No - Please go to the end of the survey - Thank you

10. Are you?

- Male
- Female
- Transgender
- Non-Binary
- Any other gender
- Prefer not to say

11. Do you have any long term illness, health problems or disability which limits your daily activities or the work that you do?

- Yes
- No
- Prefer not to say

12. What age are you?

- 16-25
- 26-35
- 36-45
- 46-55
- 56-65
- 66-75
- 76 or over
- Prefer not to say

13. Which of these ethnic groups do you consider you belong?

- White
- Black, Black British, Caribbean or African
- Asian or Asian British
- Mixed or multiple ethnic groups
- Any other ethnic group
- Prefer not to say

14. Which of the following best describes your faith/religion/belief?

- No religion
- Christian (all denominations)
- Muslim
- Buddhist
- Sikh
- Hindu
- Jewish
- Any other religion/faith/belief
- Prefer not to say

15. Which of the following statements best describes your sexuality?

- Heterosexual/Straight
- Lesbian/Gay
- Bisexual
- Any other sexual orientation
- Prefer not to say

Thank you for taking part in this consultation. Please click submit and then you will be taken to our website. Once this happens your response will have been submitted.